

POLICIES

Absences and Punctuality: Students are encouraged to be prepared for class once they arrive. If students are unable to attend a class, parents are expected to notify *Quantum Dance Academy* in advance by email to info@quantumdance.ca. If absences begin to accumulate, at the sole discretion of a Director students will be withdrawn from recital and competition events. All costume, choreography, entry, and tuition fees are still applicable and will be collected even if a student is unable to perform due to poor attendance in class.

Behaviour: Students & parents are expected to demonstrate courteous, polite, and respectful behaviour towards directors, teachers, students, and to fellow dancers at events. Parents or students who are deemed to be disrespectful, harassing, insulting, or rude to any of QDA's community members will not be able to participate in our program or attend QDA events. Enforcement of this policy will be at the sole discretion of the Executive Director.

Class Cancellations: Throughout the year, classes may be cancelled due to weather advisory warnings issued by Environment Canada, pandemics, or other unforeseen circumstances. Class cancellation notifications will be emailed and announced on social media by 3:00pm of that day. Refunds will not be issued for cancelled classes since tuition is set at a rate, which allows for several cancellations throughout the year.

If there is a government mandated shut down due to a pandemic or other unforeseen circumstance, classes will move to an online delivery system until we are able to re-open. Prices will not change if this option is needed.

Food and Drink: Food and drinks are not permitted in the studio. *Quantum Dance Academy* is a peanut-free facility. Water bottles are permitted in the studio.

Programs: Instructors will determine the appropriate level in which students are placed. Several factors are taken into consideration when making this decision such as age, attitude, maturity, natural ability, and previous experience. The schedule for classes is subject to change depending on enrollment. In the event a class is cancelled, a Director will place students into a similar level.

Publicity Release: Students and parents give consent to *Quantum Dance Academy* to publish photographs and videos for advertising, media and publicity purposes. This applies to our studios & off site locations.

Refunds: Registration fee is non-refundable. No refunds will be issued once a monthly payment has been processed. After October 31st, refunds of any type (monthly or full) will not be issued.

- **Monthly Payments:** A parent must provide written notification of withdrawal to info@quantumdance.ca. Confirmation of withdrawal from QDA is required. You will no longer be charged for monthly tuition fees. There are no refunds once a monthly payment is processed. After October 31st, no refunds will be issued, and your monthly payments will continue to be charged until the last payment on June 1st

Elite Refunds: Once you have accepted and enrolled into the Elite Program, the total fees associated with each piece you have decided to register for are non-refundable for any reason. These fees are still due each month until the total has been paid even if your student is no longer performing. If there are missed payments, late fees (see late fee policy for details) will accumulate until the total balance has been collected.

Dropping Classes: If a competitive student drops a required class that will impede the training expected for a competitive member, a Director will terminate the student's involvement in any competitive piece(s). Payment of all competitive fees are still due in full.

Solo Acceptance: For a student to be eligible to accept a solo, the student must accept all duos, trios, and groups before accepting any solos.

Scheduling: Competitive students should be available for extra rehearsals any time during the regular dance season. Students will not be expected to be available during Christmas and Spring Break. Before accepting any pieces, please notify a Director if you plan to be away during the regular dance season.

Showcase: Competitive students must be available for the Quantum Elite Team Showcase which will take place between January 15th & February 28th each season. This event may have multiple rehearsals, and the show may have multiple days.

Class Requirements: All competitive students are required to take a minimum number of hours. Students doing solos may be required to take additional classes (see below for required classes).

QDA Exclusivity Policy: Quantum students who are competing are expected to only dance at Quantum Dance Academy's studios. Our students are representatives of QDA and should refrain from participating at other dance organisations, companies, or studios. QDA does not allow competitive students from other studios to take classes at QDA.

Choreography & Intellectual Property: All choreography is the intellectual property of QDA. Written consent must be obtained to perform at any events or organizations that have not been previously and clearly approved by QDA. Video recording of the choreography is included in this copyright and must be authorized by QDA.