

PARENT HANDBOOK In this handbook, you'll find a list of **Frequently Asked Questions** that will provide you with essential information before attending any VIEW Dance Challenge competition. We're eagerly anticipating your presence along with your talented dancer(s) for the 2024 season, and we're as excited as you are!

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BEFORE THE COMPETITION

Welcome

1. How do I find the exact location and parking details of a VIEW Dance Challenge competition?

You can access all venue details, including host hotels with discounted rates, by visiting <u>www.viewdancechallenge.com</u> under 2024 Dates and Locations.

2. When should I arrive at the competition?

Please consult your Studio Owner for the precise arrival time. Your dancer(s) schedule will be sent to your studio three weeks prior to the start of the competition. We strongly recommend that dancers be prepared with hair and makeup done at least one hour before their first performance. Doors and change rooms open one hour before the first routine of the day!

3. My family would like to come and watch the competition. Is it open to the public? Do I need to purchase an admission ticket?

VIEW Dance Challenge competitions are open to the public and completely free, including the FINAL Hour Showdown. Seating operates on a first-come, first-served basis!

4. Can I film or take photos of my dancer(s) on stage?

For the safety of your dancer(s) and to safeguard choreography, we strictly prohibit videotaping and photography during performances. You may capture photos or videos during the awards ceremonies only. Each performance is professionally recorded and photographed by our skilled team and will be available to you after the event.

5. Will there be a livestream?

All our competitions are live-streamed and accessible through our website <u>www.viewdancechallenge.com</u> and the DanceBUG app! On our website, click on the LIVESTREAM button on the right-hand side and locate your dancer(s) event!



DURING THE COMPETITION

1. How do I purchase a program?

You can purchase a program at the merchandise table or access it online for free. This free digital program is available through our website or the DanceBUG app!

2. How do I find my change room?

Change rooms are organized and labeled by studio code. If you have any questions about the location of your specific studio change room, please inquire at the front merchandise desk in the lobby.

3. Do you have separate boys' change rooms and gender-neutral change rooms?

Absolutely! Every VIEW Event provides a gender-neutral change room and a separate boys change room.

4. Can I leave items in the change room overnight?

VIEW will not assume responsibility for any lost or stolen items. You may choose to leave items overnight at your own discretion.

5. Do I need to check in upon arrival?

No, there is no need to check your dancer in upon arrival. We recommend checking in with your Studio Owner or teacher.

AFTER THE COMPETITION

1. How can I get more information on the VIEW Convention scholarship that my child was awarded?

Congratulations to your dancer! Please feel free to email info@viewdancechallenge.com with a picture of your dancer's scholarship so that we can issue a one-time use Promo Code. Convention registration opens through Eventbrite on July 1st, 2024! Please refer to your scholarship for VIEW Convention dates and locations or visit our website!

2. Where can I see my dancer's scores and listen to critiques?

All scores and judge's critiques are sent directly to the Studio Director after the completion of the event. Parents and dancers do not have direct access to the scores and/or critiques, they must be shared by your Studio Owners.

3. How can I contact your office if I have further questions?

To streamline all communications, VIEW Dance Challenge will communicate directly with Studio Owners. All pertinent information will be shared with them. We encourage you to filter your questions through your Studio representatives.

4. The merchandise I was hoping to purchase was not available. Can I order online?

Unfortunately we do not offer online orders at this time. We encourage purchases to be made in-person as our products are all limited edition and change every season. We do not restock the same items once they sell out!

5. My dancer was not able to collect their award. Will it be sent to me?

VIEW Dance Challenge does not ship any awards, medals, or ribbons. We encourage Studio Owners/Teachers to be available or find a representative for award sessions to collect awards on dancers' behalf. Please contact your Studio to collect any missed awards.

6. Where can I access my dancer(s) photos/videos?

Parents can access and download all photos and videos of their dancer(s) through the DanceBUG app or by visiting <u>www.dancebug.com/enjoy/view</u> on the Wednesday following the event.

